### ARGYLL AND BUTE COUNCIL

COUNCIL

#### **CUSTOMER SERVICES**

30 JUNE 2016

## EMPLOYABILITY SERVICE CONTRACT – RECOMMENDATIONS FROM PERFORMANCE REVIEW AND SCRUTINY COMMITTEE

### 1.0 INTRODUCTION

1.1 The Performance Review and Scrutiny (PRS) Committee have undertaken a scrutiny review on the Employability Service Contract and have produced a report and agreed a number of recommendations which are now presented to Council for consideration.

### 2.0 RECOMMENDATION

2.1 Council is requested to consider the contents of the report and the recommendations contained therein which is attached as Appendix 2.

## 3.0 DETAIL

- 3.1 At the Special Meeting of the PRS Committee held on 18<sup>th</sup> March 2016, it was agreed that the Committee would undertake a scrutiny review of the Employability Service Contract. At this meeting, the Committee also agreed a terms of reference for the review and an anticipated timescale.
- 3.2 The PRS Committee held a scrutiny workshop session in Dunoon on 26<sup>th</sup> April 2016. At this workshop officers from Economic Development were in attendance and presented information to the Members of the Committee. Following this presentation, Members then undertook a scrutiny session where they asked questions of the officers in attendance. This feedback then allowed the Members to formulate a view during a closed session.
- 3.3 The Chief Internal Auditor then prepared a report which detailed the discussion at the workshop session, and this was circulated to Members for their comment. The report was then submitted to the meeting of the PRS Committee held on 26<sup>th</sup> May 2016, and the following recommendation was agreed:-

The Committee approved the report and the recommendations contained therein for submission to the next meeting of Council for consideration.

## 4.0 CONCLUSION

4.1 Following the scrutiny review undertaken by the PRS Committee on the Employability Service Contract, the attached report is submitted for consideration by Council.

# 5.0 IMPLICATIONS

- 5.1 Policy None
- 5.2 Financial None
- 5.3 Legal None
- 5.4 HR None
- 5.5 Equalities None
- 5.6 Risk None
- 5.7 Customer Service None

#### **Douglas Hendry Executive Director of Customer Services** 3 May 2016

## For further information contact:

# APPENDICES

- Appendix 1 Extract Minute from meeting of Performance Review and Scrutiny Committee held on 26<sup>th</sup> May 2016.
- Appendix 2- Report on Employability Service Contract approved by Performance Review and Scrutiny Committee at the meeting held on 26<sup>th</sup> May 2016.